



MOVING TO

Schoolcomms
all together, smarter

WEEKLY COMMUNICATION HOME

At Townsend we continually try very hard to improve the service that we deliver to you and to your children by communicating as frequently as possible so that everyone is kept informed.

However, you might also be aware that sending written information home by pupil post, can be rather 'hit and miss' with information often going missing on the way! We are also increasingly aware of the environmental impact of the amount of paper we use.

Currently we are using a service called ParentMail® which enables schools to send their letters and messages direct to parents by email. We hope that by using this tool you will receive information from the school in a more reliable and efficient manner, and that you will not need to trawl through the contents of your children's school bags searching for communications!

Please be assured, the ParentMail® service is registered with the Data Protection Registrar and that all information supplied will be kept completely private. There is also NO advertising associated with the scheme. We do have your home contact detail and would like to add them to our ParentMail so you can benefit from our weekly communication home. If you should decide you don't want this facility, please write to the Headteacher to this effect.

If you do not have internet access, there will be hard copies of our ParentMail available from school reception on a Monday morning for you or your son/daughter to collect. Please contact the Headteacher if you would like this provision.

IMPORTANT UPDATE

We had planned to move to a new parent email supplier through the Summer Term 2020. This move has been delayed because of the impact of coronavirus but we are still hoping for the move to happen for September 2020. The new provider will be Schoolcomms and this is used successfully by many schools and offers additional functions including a texting service that alerts you if your child is absent in the morning and you have not rung the school to alert us of this fact. To save us contacting you again can you please tick the relevant box on the forms to be returned to school to say that you are in agreement with the information that Parentmail holds to being passed to Schoolcomms. Thank you

Our school messages will be sent from the email address messages@parentmail.co.uk Please make sure you add this address to your email address book (or approved sender list) in order to prevent messages being blocked by your SPAM/JUNK filters. Please also check your JUNK/SPAM folder regularly in case messages go there. If your email address changes it is really important you contact the school office so that we can update our records.