

Date : 14 April 2026

How to access your tickets in the new Arriva Bus app

On **14 April 2026**, we launched the new, improved Arriva Bus app.

If you currently have an account or tickets in the existing app, it will be easy to access them in the new one.

When the new app is live, just follow these steps:

- Download the **new Arriva Bus app** (iOS or Android)
- Create an account using the **same email address** you used in the previous app
- Go to the **Tickets** screen in the app
- Check your inbox for an **email asking you to confirm your email address**
- Once you've clicked the link to confirm your email address, **this will start the process of transferring your tickets to the new app, which will transfer over by Friday 17th April**

Need help?

If you have any problems accessing your tickets or don't receive a confirmation email, please email our dedicated student mailbox talktous@arriva.co.uk and we will be happy to help.

For cost-effective direct debit tickets, please scan the QR code below or click on www.arrivabus.co.uk/monthlytickets



Thanks for travelling with us.

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